

VA EMERGENCY BILLING CARD

VA Northern California Health Care System (VANCHCS)

First Responder / Non-VA Instructions

Take this Veteran to Sacramento VA Medical Center if medically stable and within 40 miles. If you must take Veteran to a non-VA hospital, see next step.

Inform ER staff that Veteran is a patient of VANCHCS.

Hospital staff must notify VA within 72 hours at (844) 724-7842 or <https://emergencycarereporting.communitycare.va.gov>

For billing related questions, call: (877) 881-7618

Veteran or Caregiver Instructions

CALL 911 if Veteran is experiencing a life-threatening medical emergency.

Show this card to the **ambulance personnel** and to **hospital emergency room staff**.

When completing ER paperwork, use this billing address:

VANCHCS Attn: 04 / Community Care

201 Walnut Ave, Mare Island, CA 94592

Notify VA within 72 hours: (844) 724-7842 or
<https://emergencycarereporting.communitycare.va.gov>.

Notification is not a guarantee of payment.